

Preferred Travel ✓ Services

We have received many compliments on how we dealt with customers whose flights were disrupted by volcanic ash in the spring. You can read some of them at <http://www.preferredts.com/brochures/volcano2010.pdf>

We would particularly like to express our thanks to Mr A G, who sent us his personal reports from four holidays. The reports are in pdf format.

Walking in Catalonia – October 2009 -
<http://www.preferredts.com/brochures/wccreport.pdf>

Walking in Gran Canaria – January 2010
<http://www.preferredts.com/brochures/wgcreport.pdf>

Italy's most beautiful Lakes – April 2010
<http://www.preferredts.com/brochures/magreport.pdf>

Walking in Poland – May 2010
<http://www.preferredts.com/brochures/wgcreport.pdf>

General Comments about our holidays follow.

THE HEIGHTS OF ABRUZZO & THE LIGHTS OF ROME

This the first time that we have used PTS and found it to be a very positive experience. Helpful responses to queries from friendly and knowledgeable staff. The holiday itself was a great success. Tour Director was excellent, as was the Driver – a great team. Well done, maintain these standards of service and we will be back.

Mr and Mrs H

Nottingham – Sep.09

ANDALUCIA & GIBRALTAR

We have thoroughly enjoyed our holiday and would certainly recommend to friends/relatives. Tour directors' knowledge and organisational skills were first class. Our sincere thanks.

Mr and Mrs H

Lanarkshire – Oct.09

A very enjoyable holiday. Definitely travel with Preferred Travel Services again.

Mrs R

Devon – Oct.09

We have enjoyed this holiday very much indeed. Tour Guide has been first class always available. We would definitely use Preferred Travel Services again.

Mr & Mrs H

Newcastle upon Tyne – Sep.09

First trip with Preferred Travel Services. Looking forward to seeing next years brochures.

Mr & Mrs D

Leeds – Sep.09

ANDALUCIA & THE COSTA DEL SOL

Good itinerary, good tour representative, enjoyable holiday.

Mr & Mrs B

Bangor – Nov.09

Thoroughly enjoyed our holiday ... tour director was a star!

Mrs M and Mrs N

Edinburgh – Nov.09

As before, well thought out and executed. Tour director was friendly calm and full of information and help (as expected from a Preferred Travel Services member of staff). Already booked another Preferred Travel Services holiday in Spring 2010.

Mrs M

Bristol – Nov.09

THE BEST OF THE ALPS

This has been a very enjoyable holiday experience and is to be thoroughly recommended.

Miss B

Cumbria - Sep.09

The hotel Relais du Foyer was excellent. Our Tour Director was exceptional - extremely popular with everyone. This is one of the best tours I have done. The scenery was magnificent.

Mrs L

Fife – Sep.09

The Best of the Alps holiday was quite fantastic. Our special thanks to our guide who made the holiday extra special and the safe hands of our driver. Both are very special people.

Mr & Mrs H

Largs - Sep.09

For me it has been the perfect holiday – wonderful excursions, good holiday hotels, good company, and above all our Guide.

Mrs B

Bridlington – Sep.09

TENERIFE – ISLAND OF CONTRASTS

Loved our holiday – Thank you to all involved.

Mr & Mrs B

Midlothian – May.09

Hotel Staff very helpful. Tour Guide excellent.

Ms G

London – May.09

CARCASSONNE, CATHAR COUNTRY & CATALONIA

My husband and I were very impressed with all of the holiday, the tour guide and the driver. The hotels were lovely, inviting and friendly and the food was especially good. We shall definitely want to travel with you again.

Mr & Mrs B

Liverpool – Sep.09

I have just returned from an excellent holiday to Carcassonne, and would like to say that it was an excellent holiday – good value, accommodation, guides etc. and will have no hesitation in travelling with your company in the future.

Mrs Y

Edinburgh – Sep.09

We enjoyed the holiday very much, as we did our last holiday with Preferred Travel Services and will certainly use you again.

Mr & Mrs B

Leeds – Sep.09

One of the best holidays I have had and I do 3 a year! Thinking of Andorra next year. Certainly Preferred Travel is excellent and value for money.

Ms. C

Glasgow- Oct.09

Grand Hotel de la Reine Amelie was charming whilst Hotel Marvel and Amelie les Bains were both modern and efficient. Optional excursions well worth going on with pride of place going to the town of Prats de Mollo but not by much over Roman Tarragona and Collioure - I enjoyed them all! Good value for money and a chance to see some out of the way places that otherwise I would never have visited.

Mr B

West Yorkshire-Sep.09

CORSICA, ELBA & THE TUSCAN COAST

Congratulations! This was an excellent tour. Our guides were so kind and considerate and our driver was superb - A superb tour we will certainly recommend your company and use you on any possible occasion. Thank you all for your hard work.

Mr & Mrs M

Buckinghamshire – Sep.09

The holiday was great. Tour Director and Driver were Marvellous. Corte was a very interesting place and the highlight of the holiday. We would be more than happy to use Preferred Travel Services again.

Mr & Mrs E

Essex – Sep.09

We enjoyed our holiday! The ambience and effort at the hotel in Corte was commendable and added to the enjoyment of our stay. Full marks for presentation of food.

Mr & Mrs S

Dumbartonshire – Sep.09

THE COAST & LANDSCAPES OF TUNISIA

A very enjoyable holiday.

Mrs S

Perthshire – Nov.09

I thoroughly enjoyed the tour. The tour was very well organised and our guide and driver were excellent.

Mrs C

Refrewshire – Nov.09

We thoroughly enjoyed the holiday. The guide was excellent, knowledgeable, polite and friendly, as was the coach driver. This was our first time with Preferred Travel Services. I am going to recommend the holiday to a friend who is interested in seeing Tunisia.

Mrs W

Penarth – Nov.09

ITALY'S MOST BEAUTIFUL LAKES – LAKE MAGGIORE

We would like to thank you most sincerely for arranging such a super holiday in Lake Maggiore. The hotel room, food and staff were excellent.

Mr & Mrs S

Ipswich – Sep.09

Beautiful location in Arona, terrific hotel staff – all so friendly and very helpful. Representative couldn't have been more helpful and informative.

Mrs B

Glasgow – Aug.09

Overall an excellent value for money holiday. Top marks!

Mr & Mrs F

Edinburgh – Sep.09

GREEN SPAIN & THE ROAD TO SANTIAGO

We always wanted to visit Asturias and it did not disappoint! Santiago was another place on our 'must see' list and again, we were not disappointed. We found our first journey with Preferred Travel a very positive experience and we hope to travel with you again.

Mr & Mrs W

Ormskirk – Sep.09

My wife and I have just returned from your Green Spain and the Road to Santiago holiday and it would be remiss of us not to congratulate you on a holiday that ticked all the boxes. We would also like to highlight the superb service and the hard work of our courier.

Mr and Mrs M

Perthshire – Sep.09

We have just come back off our first Preferred Travel Services holiday to Green Spain and the Road to Santiago and am writing to say how good it was and made all the better by our guide who was informative and interesting.

Mr & Mrs P

Liverpool- Sep.09

We had a lovely holiday in Madrid & Green Spain so different from the Med Coast. Our Representative was an absolute Gem always willing to help and explain things. Hoping to join you again on another holiday.

Mr & Mrs T

Aberdeen – Sep.09

SEVILLE, JEREZ & THE COSTA DE LA LUZ

I wish to take the opportunity to congratulate your company for an enjoyable holiday to Seville, Jerez and the Costa de la Luz but in particular to express my sincere thanks to your Tour Director for her care and dedication.

Mr F. H

Doncaster – Sep.09

A very good enjoyable holiday. The driver, and guides very knowledgeable and competent and my travelling companions made this a fantastic start to many more 'single' holidays.

Mrs G

West Yorkshire- Sep.09

KRAKOW, ZAKOPANE & THE HIGH TATRAS

Hotel Wyspianski - location excellent. Nice hotel room was very clean. Zakopane the hotel is lovely, location, setting and service very good. The rafts on the way were great fun and an experience we shall not forget. Tour director excellent. Poland is a lovely country with friendly people.

Mr & Mrs B

Perth – Jun.09

This holiday has been very worthwhile and we have received a high quality of care from the tour couriers. Hotel in Krakow was ideally situated whilst the Hotel in Zakopane was wonderful. Auschwitz tour was remarkable and very emotional – the tour guide here was amazing in both knowledge and delivery. We have enjoyed our time here and would certainly use PTS again.

Mr H

Scarborough - Jun.09

We cannot praise enough our Tour Director who was superb and really added to our holiday. Also the Hotel Werscel was exceptional for a 3*. We had a wonderful holiday – our first with PTS. Many thanks.

Mr & Mrs M

Dundee - Jun.09

I really enjoyed this holiday Krakow is a lovely city, lots to see and do. Zakopane is also a lively interesting town and the area is a complete contrast to that of Krakow. Another plus is the cost of living in Poland. It is a very inexpensive holiday once you

arrive which is quite important bearing in mind the economic climate. I would certainly recommend this holiday to others.

Mrs M

Scarborough -Jun .09

The best PTS holiday we have had (not that any have been poor). Hotels ideally located. Rooms at hotel Wyspianski were small but we felt adequate and the different traditions had a certain appeal. Courier was excellent and bed and breakfast arrangement in Krakow a much better option due to excellent choice of inexpensive restaurants nearby.

Mr & Mrs C

Lanarkshire – Jun.09

THE ALGAVE & HISTORIC CITIES OF PORTUGAL

Dear All, I feel I had to write to say a very special Thank You, for the most wonderful holiday we have ever had to the Historic Cities of Portugal. The holiday was so well organised and well chosen and there wasn't a single hitch.

Mrs R

Aberdeen – Sep.09

We have just returned from our holiday in Portugal, organised through Preferred Travel Services. We thoroughly enjoyed the trip which was greatly enhanced by the Tour Director. A holiday to remember with excellent company representation.

Mr & Mrs G

Leicester – May.09

An excellent tour in every way. The tour guide was a great ambassador for Preferred Travel Services, the driver was competent and friendly driving with care in all situations. Thank you for a great trip!

Mr & Mrs J

Bristol – Sep.09

APULIA, THE GARGANO & CASTEL DEL MONTE

We have just returned from Apulia, Gargano and Castel del Monte and are writing to let you know how impressed we were with our Tour Manager and Driver. We would like to express our thanks and appreciation for their professional, yet friendly, expertise and do hope to travel with you again next year.

Mr and Mrs B

Dundee – Sep.09

FRANCE, SPAIN, ANDORRA & THE PYRENEES

Our holiday representative was excellent, great knowledge of the whole area, very pleasant and approachable. We would certainly consider another holiday with Preferred Travel Services.

Mrs W

Edinburgh – Sep.09

Andorra surpassed all expectations. Hotel friendly, Tour Guide excellent and so was our driver. It is always enjoyable on your holidays to meet with interesting people from all over the UK.

Mr & Mrs G

Exeter – Sep.09

I cannot praise highly enough the skill and attitude of our driver and our tour guides friendly touch throughout.

Miss M

Edinburgh – Sep.09

Excursions added greatly to the holiday. We didn't know the area before we went and learnt a great deal.

Mr and Mrs M

Halifax – Sep.09